

Warranty conditions

1. The product was purchased from Budmat or an authorised distributor.
2. The scope of the warranty depends on the type of organic coating used. Information on the scope of the warranty can be found in the boxes on the right.
3. The warranty period begins on the day the item is purchased from the Warrantor.
4. The warranty covers the territory of Austria, Belgium, Denmark, Finland, France, Germany, Luxembourg, Hungary, the Netherlands, Norway, Romania, Slovenia, the Czech Republic, Slovakia, Sweden, Switzerland, Ireland, Iceland, Bulgaria, Croatia, Serbia, the United Kingdom (England, Scotland, Wales, Northern Ireland).
5. The warranty is valid if the purchased goods have been transported, stored, assembled and maintained in accordance with the rules described in the "Assembly manual", "General Terms and Conditions of Transportation and Storage" and the catalogue card available at the Warrantor's points of sale or on the website www.budmat.com, as well as according to the best execution standards. Information contained on the above website may be subject to change, which does not necessitate informing the Customer each time, provided that the information available on the date of purchase of the goods is valid for the entire period of warranty.
6. The warranty is valid if the purchased product has been installed in an environment of appropriate corrosion category according to PN EN ISO 12944-1:2018-01, its scope depends on the organic coating used and is placed in frames on the right side.
7. The warranty is valid provided that certified self-drilling screws, special connectors agreed with the Warrantor and accessories and flat sheets supplied by the Warrantor are used for assembly.
8. The warranty covers only liability for defects inherent in sold products of the Warrantor and documentation of the performance of periodic removal of deposits and impurities from the roof slope.
9. The warranty does not cover:
 - an even and significant change in the color intensity of the coatings of individual planes exposed to the same UV exposure,
 - changes on cut edges of sheets, which is a natural process for products in hot galvanized steels exposed to the environment,
 - the underside of the sheet metal and the coatings on which varnishing corrections have been made using materials other than those recommended by the Warrantor,
 - the effects of natural ageing of the product,
 - the inner part of the crosswise and longitudinal overlaps,
 - products used in highly aggressive or corrosive environments such as: air with a high degree of industrial or household pollution, salty atmosphere, constant contact with water or corrosive chemicals, wood preservatives that corrode metals, contact with ashes or glowing fragments of burnt substances, corrosive smoke, cement dust and animal origin contaminants, as well as products that were in contact with corrosive objects, elements of corrosive substances, elements of amines and animal origin, as well as products that were in contact with corrosive objects, elements of amines,
 - mechanically damaged products, as well as those the damage of which is the result of force majeure, acts of vandalism, etc.,
 - products used on roof slopes, on which sediments and contaminants were not removed, on which water cannot flow freely from the entire surface on which biological growth occurred (e.g. moss, algae),
 - products for which no appropriate fixings and seals have been applied,
 - products not controlled and maintained in accordance with the Warrantor's instructions,
 - damage caused by intensive washing and cleaning processes,
 - defects resulting from the assembly, which resulted in a galvanic cell or a change in electrical potential.
10. The warrantor's liability is limited only to the real value of the purchased goods at the time the complaint is filed.
11. The warranty is granted in the case of:

- performing inspections and maintenance of the protective coating on the roof slope or facade in a manner recommended by the Warrantor. Due to the development of technology, after the maintenance method, please contact the Warrantor at the time of maintenance, but no later than 10 years after purchasing the goods,

- purchasing and installing original sets: roofings, ridge tiles, roof flashings and flat sheets, the manufacturer of which is Warrantor.

Rules for submitting and processing complaints

1. Complaints should be submitted in writing within one month from the disclosure of the defect (applicable to the Consumer) or two months from the disclosure of the defect. (applicable to the Entrepreneur).
2. Complaints should be filed at the point of purchase of the goods with the Distributor or the Warrantor in the event that the Distributor's point of sale has ceased operations or be sent by registered mail.
- 2.1. Complaints can be sent by e-mail to: contact@budmat.com. The complaint should contain a detailed description of the detected defect, attached proof of purchase of the goods complained of, warranty form and photographic documentation showing the defect of the product.
3. The date of the complaint shall be deemed to be the date of its submission in accordance with points 1-2.1 or the date of receipt of the registered letter.
4. A complaint is justified if the reported defects concern at least 5% of the total area of the roof or façade.
5. A necessary condition for processing a complaint is the presentation of proof of purchase (bill/receipt or invoice) and warranty documents and technical specifications.
6. The Buyer shall be obliged to ensure free access to the product in accordance with OHS to persons designated by the Warrantor.
7. Until the complaint is considered, the Buyer should protect the complained product against possible further damage and losses.
8. If the complaint is accepted, the Warrantor undertakes to remove the defects in a manner it deems sufficient or to deliver the item free from defects of the same kind and technical parameters
- 8.1. The guarantor should consider the complaint within 30 working days from the date of its submission in accordance with points 1-2.1. The time limit for handling complaints may be extended by the time of additional laboratory tests.
9. The Warrantor shall not be liable for any indirect or direct damages actually incurred by the Buyer as a result of exercising the rights arising from the warranty.

Final provisions

1. The Buyer (Consumer) declares that on the date of delivery of the goods he checked its quantity, technical data and completeness.
2. The Buyer (Entrepreneur) declares that on the date of delivery of the goods he checked its quantity, quality, technical data and completeness.
3. The Buyer declares that he has read the contents of this warranty.
4. After the goods have been released, the risk of loss or damage to the goods shall pass to the Buyer.
5. Any disputes arising from the warranty shall be settled in a court of competent jurisdiction for the registered office of the Warrantor.
6. The warranty is valid after registration of the warranty with an Authorized Distributor of Budmat Bogdan Więcek products on the online shopping platform.
7. The buyer can verify the registration and warranty activity through the website www.budmat.com

WARRANTY

BUDMAT® Bogdan Więcek, hereinafter referred to as the Warrantor, provides a warranty for:

**roof sheets,
trapezoidal sheets,
roof panels**

30 years warranty

X-Matt

30 years for absence of perforation due to corrosion 15 years for preservation of coatings

Environment class

Outside a RC4 facility.

30 years warranty

Rough Matt Polyester

30 years for absence of perforation due to corrosion 30 years for delaminations of the coating

Environment class

Outside a RC3 facility.

15 years warranty

Deep Matt Polyester 35 µm

15 years for absence of perforation due to corrosion 15 years for delaminations of the coating

Environment class

Outside a RC3 facility.

10 years warranty

Polyester Gloss

10 years for absence of perforation due to corrosion 10 years for delaminations of the coating

Environment class

Outside a RC3 facility.

Distributor's sales invoice number

Budmat purchase invoice

Distributor

Buyer

 **Budmat.**
Dachy Modułowe

Bogdan Więcek
09-407 Płock, ul. Otolińska 25
NIP 774 001 50 83, REGON 610023049

Warrant

Dział Dachy i Elewacje
tel. +48 24 268 02 79, fax +48 24 268 93 03
www.budmat.pl