



Budmat.

Gutter systems

WARRANTY

BUDMAT® Bogdan Więcek, hereinafter referred to as the Warrantor, provides a warranty for a period of time:



Flamingo ■

30 years

GREENCOAT®
COLORFUL STEEL
RWS PRO

Warranty number



Flamingo ■ SATIN

40 years

GREENCOAT®
COLORFUL STEEL
RWS PRO BT

Warranty number



Flamingo ■ MAGNELIS

10 years

Magnelis®

Warranty number

Gold Medal
MTP BUDMA 2010
for the BUDMAT's
Steel Gutter System
FLAMINGO



Important! The warranty number must be registered at www.budmat.com

Warranty conditions

1. BUDMAT © Bogdan Więcek, hereinafter referred to as the Warrantor, provides a 30-year warranty for a period of time: 30-year warranty for lack of perforation due to corrosion and a 15-year warranty for preservation of the coating for FLAMINGO steel gutter system and a 10-year warranty for lack of perforation due to corrosion for FLAMINGO Magnelis® steel gutter system and a 40-year warranty for lack of perforation due to corrosion and a 15-year warranty for preservation of the coating for FLAMINGO Satin steel gutter system produced by the Warrantor.

2. The warranty covers the preservation of the coating and the absence of perforation due to corrosion for the FLAMINGO steel gutter system manufactured by the warrantor using GreenCoat RWS sheets produced by SSAB, a Swedish steelworks, and the absence of perforation due to corrosion for the FLAMINGO Magnelis steel gutter system manufactured using Magnelis® type sheets produced by ArcelorMittal.

3. The warranty period begins on the day the item is purchased from the Warrantor.

4. The warranty covers the territory of: Austria, Belgium, Denmark, Finland, France, Germany, Luxembourg, Hungary, the Netherlands, Norway, Romania, Slovenia, Sweden, Czech Republic, Slovakia, Switzerland, Ireland, Iceland, Moldova, the United Kingdom (England, Scotland, Wales, Northern Ireland).

5. The warranty is valid if the purchased goods have been transported, stored, installed and maintained in accordance with the rules described in the "Installation manual", "General Terms and Conditions of Transportation and Storage" and the catalogue card, available at the Guarantor's points of sale or on the website www.budmat.com, as well as in accordance with the best building standards. Information contained on the above website may be subject to change, which does not necessitate informing the Customer each time, provided that the information available on the date of purchase of the goods is valid for the entire period of warranty.

6. The warranty is valid if the purchased articles have been installed in an environment of appropriate corrosion category according to PN EN outside of the facility.

7. The warranty is valid if the purchased articles have been installed not later than 6 months after the invoice issue date.

8. The warranty covers only the liability for defects in products sold by the Warrantor.

9. The warranty does not cover:

- differences in the colour hues of particular parts of the gutter system, of coatings on which varnishing corrections have been made using materials other than those recommended by the Warrantor

- products used in highly aggressive or corrosive environments, such as in the air with a high degree of industrial or commercial pollution, in a high salinity atmosphere, in constant contact with water or corrosive chemicals, wood impregnants causing corrosion of metals, in contact with ash or incandescent fragments of incinerated substances, corrosive smoke, cement dust and animal contaminants, as well as products that have been in contact with corroded items, copper parts and liquid flowing out of copper pipes

- mechanically damaged products, as well as those the damage of which is the result of force majeure, acts of vandalism, etc.

- products from which sediment and contaminants stopping the water from flowing freely have not been removed

- products for which proper mounts and seals recommended by the Warrantor have not been used

- defects resulting from the use of gutter parts made by other manufacturers

- products which are not inspected and maintained as recommended by the Warrantor.

Rules for submitting and processing complaints

1. Warranty claims shall be processed provided that the identification of the product is possible.

2. Complaints should be submitted in writing within one month of the disclosure of the defect (applicable to the Consumer) or two months after the disclosure of the defect (applicable to the Entrepreneur). Complaints should be submitted at the point of purchase of the goods at the Distributor or at the Warrantor in the event that the Distributor's point of sale ceases its business or send by registered mail.

3. The date of the complaint shall be deemed to be the date of its filing in accordance with the above point, or the date of receipt of the registered letter.

4. A complaint is justified if the reported defects concern at least 5% of the total area of the roof or façade.

5. A necessary condition for processing a complaint is the presentation of proof of purchase (bill/receipt or invoice) and warranty documents and technical specifications.

6. The Warrantor shall respond to the claim within 14 working days from the day the complaint is filed. The deadline for processing the complaint may be extended by the time needed to carry out additional laboratory testing.

7. The choice of the manner of how the claim is to be processed shall belong to the Warrantor.

8. The buyer is obliged to provide free access to the product being claimed about to persons designated by the Warrantor in accordance with OHS.

9. Until the complaint is considered, the Buyer should secure the product being claimed about against possible further damage and losses.

10. If the complaint is accepted, the Warrantor undertakes to rectify the defects in a way that he deems sufficient or to deliver a product free from defects of the same type and technical parameters.

11. The Warrantor's liability is limited to the amount of the invoice for the product claimed to be faulty or defective less 3 per cent for each year started from the date of the product purchase.

12. The Warrantor shall not be liable for any indirect or direct damages actually incurred by the Buyer as a result of exercising the rights arising from the warranty.

30 year warranty

GreenCoat RWS Pro

30 years for the absence of perforation corrosion, 15 years for the preservation of the organic coating.

Environmental class

outdoor C1-C5.

40 year warranty

GreenCoat RWS Pro BT

40 years for the absence of perforation corrosion, 15 years for the preservation of the organic coating.

Environmental class

outdoor C1-C5.

10 year warranty

Magnelis®

10 years for the absence of perforation corrosion,

Environmental class

outdoor C1-C5.

Distributors sales invoice number

Budmat purchase invoice number

Warrantor

Distributor

Buyer