

## Warranty conditions

1. The product was purchased from Budmat or an authorised distributor.
2. The scope of the warranty depends on the type of organic coating used. Information on the scope of the warranty can be found in the frames on the right.
3. The warranty period begins on the day the item is purchased from the Warrantor.
4. The warranty covers the territory of: Austria, Belgium, Denmark, Finland, France, Germany, Luxembourg, Hungary, the Netherlands, Norway, Romania, Slovenia, Sweden, Czech Republic, Slovakia, Switzerland, Ireland, Iceland, Moldova, the United Kingdom (England, Scotland, Wales, Northern Ireland).
5. The warranty is valid if the purchased goods have been transported, stored, installed and maintained in accordance with the rules described in the Installation manual, General Terms and Conditions of Transportation and Storage and the catalogue card, available at the Guarantor's points of sale or on the website [www.budmat.com](http://www.budmat.com), as well as in accordance with the best building standards. Information contained on the above website may be subject to change, which does not necessitate informing the Customer each time, provided that the information available on the date of purchase of the goods is valid for the entire period of warranty.
6. The warranty is valid if the purchased product has been installed in an environment of appropriate corrosion category according to PN EN ISO 12944-1, its scope depends on the organic coating used and is placed in frames on the right side.
7. The warranty is valid provided that certified self-drilling screws, special connectors agreed with the Warrantor and accessories and flat sheets supplied by the Warrantor are used for assembly. To install sheets with an aluzinc coating, use nickel-zinc screws with Al C 14 washers.
8. The warranty covers only liability for defects in the products sold by Warrantor.
9. The warranty does not cover:
  - uniform and significant change in the intensity of the colour of the layers of the respective planes, exposed to uniform UV radiation.
  - the changes on the cut edges of the sheets which constitute natural process for the products in hot-rolled galvanized steel, subject to the effects of the natural environment.
  - the underside of the sheet metal and the coatings on which varnishing corrections have been made using materials other than those recommended by the Warrantor.
  - the effects of natural ageing of the product, the inner part of the crosswise and longitudinal overlaps
  - products used in highly aggressive or corrosive environments, such as in the air with a high degree of industrial or commercial pollution, in a high salinity atmosphere, in constant contact with water or corrosive chemicals, wood impregnants causing corrosion of metals, in contact with ash or incandescent fragments of incinerated substances, corrosive smoke, cement dust and animal contaminants, as well as products that have been in contact with corroded items, copper elements and liquid flowing out of copper pipes.
  - mechanically damaged products, as well as those the damage of which is the result of force majeure, acts of vandalism, etc.,
  - products used on roof slopes on which no deposits and contaminants were removed, where water can not be drained freely from the entire surface where biological growth has occurred (eg moss, algae).
  - products not controlled and maintained in accordance with the Warrantor's recommendations.
  - damage due to intensive cleaning processes, washing.
  - defects resulting from assembly resulting in the creation of a galvanic cell or change of electric potential.
10. The warrantor's liability is limited only to the real value of the purchased goods at the time the complaint is filed.
11. The warranty is granted in the case of
  - inspections and maintenance of the protective coating on the roof surface or façade in the manner recommended by the Warrantor. Due to the development of technology, the maintenance method should be requested from the Warrantor at the time of performing the maintenance but no later than within 10 years from the date of purchase of goods,
  - purchase and assembly of original sets of: roof

coverings, ridge caps, flat sheets and flashings - the manufacturer of which is the Warrantor.

## Rules for submitting and processing complaints

1. Complaints should be submitted in writing within one month of the disclosure of the defect (applicable to the Consumer) or two months after the disclosure of the defect (applicable to the Entrepreneur).
2. Complaints should be submitted at the point of purchase of the goods at the Distributor or at the Warrantor in the event that the Distributor's point of sale ceases its business or send by registered mail.
  - 2.1. Notifications can be sent by e-mail to the following address: [contact@budmat.com](mailto:contact@budmat.com). The notification should contain a detailed description of the detected defect, attached proof of purchase of the goods complained about, warranty form and photographic documentation presenting the defect of the product.
3. The date of the complaint shall be deemed to be the date of its submission in accordance with points 1-2.1 or the date of receipt of the registered letter.
4. A complaint is justified if the reported defects concern at least 5% of the total area of the roof or façade.
5. A necessary condition for processing a complaint is the presentation of proof of purchase (bill/receipt or invoice) and warranty documents and technical specifications.
6. The buyer is obliged to provide free access to the product being claimed about to persons designated by the Warrantor in accordance with Environment, health and safety regulations.
7. Until the complaint is considered, the Buyer should secure the product being claimed about against possible further damage and losses.
8. If the complaint is accepted, the Warrantor undertakes to rectify the defects in a way that he deems sufficient or to deliver a product free from defects of the same type and technical parameters.
  - 8.1. The Warrantor should consider the complaint within 30 working days from the date of its submission in accordance with points 1-2.1. The time limit for handling complaints may be extended by the time of additional laboratory tests.
9. The Warrantor shall not be liable for any indirect or direct damages actually incurred by the Buyer as a result of exercising the rights arising from the warranty.

## Final provisions

1. The Buyer (Consumer) declares that on the date of delivery, he checked its quantity, technical data and completeness.
2. The Buyer (Distributor) declares that on the date of delivery, he checked its quantity, quality, technical data and completeness.
3. The Buyer declares that he has read the contents of this warranty.
4. After the goods have been released, the risk of loss or damage to the goods shall pass to the Buyer.
5. Any disputes arising from the warranty shall be settled in a court of competent jurisdiction for the registered office of the Warrantor.
6. The warranty is valid after registration of the warranty with an Authorized Distributor of Budmat Bogdan Więcek products on the online shopping platform.
7. The buyer can verify the registration and activeness of the warranty by visiting [www.budmat.com](http://www.budmat.com)

# WARRANTY

BUDMAT® Bogdan Więcek, hereinafter referred to as the Warrantor, provides a warranty for a period of time for:  
**roof sheets,  
trapezoidal sheets,  
roof panels,**

## 30 year warranty

### X-Matt

30 years for the absence of perforation corrosion,  
15 years for the preservation of the organic coating.  
**Environmental class**  
Outdoor RC4.

## 30 year warranty

### Ideal Satin/Matt

30 years for the absence of perforation corrosion  
15 years for the preservation of the organic coating.  
**Environmental class**  
Outdoor RC5.

## 25 year warranty

### Alu-zinc

25 years for the absence of perforation corrosion  
**Environmental class**  
Outdoor RC3.

## 20 year warranty

### Ultramat

20 years for the absence of perforation corrosion  
15 years for the preservation of the organic coating.  
**Environmental class**  
Outdoor RC4.

## 10 year warranty

### Polyester Gloss

10 years for the absence of perforation corrosion  
10 years for the preservation of the organic coating.  
**Environmental class**  
Outdoor RC3.

Distributors sales invoice number

Budmat purchase invoice number

Distributor

Buyer

